

COVID-19 ID Referral Process

Process	Primary Care/Nurse Triage Line	Specialty Clinic Physician/Provider
Order Test	Places Order In Epic <ul style="list-style-type: none"> Routes encounter to COVID Results Team to sign order 	Places Order In Epic <ul style="list-style-type: none"> Use self as ordering physician/ provider #340092
Schedule Drive Through Appt	Schedules patient for drive through appointment in Epic	<ul style="list-style-type: none"> Patient MUST call 619-543-8260 to schedule drive through test
Specimen Collection	Patient sent to – Drive up testing location	Office collects specimen if in-person visit or sends patient to drive-up testing location, after scheduling appointment. <ul style="list-style-type: none"> In clinic testing process: https://pulse.ucsd.edu/Documents/coronavirus/20200312/Ambulatory%20In-Clinic%20Testing%20Process%20-%20updated%203.12.2020.pdf Drive up testing process: https://pulse.ucsd.edu/Documents/coronavirus/20200312/Drive-Up%20Testing%20Process%20-%20updated%203.12.2020.pdf
Results - Verify	Results - come back to the COVID Results Follow Up Team	Results – come back to the ordering physician/provider
Results - Notification	Notification – Follow Up Team will notify all patients and IPCE of results and offer a ID consult for positive results	Ordering department will notify patients of their results <ul style="list-style-type: none"> Positive results – Notify IPCE
COVID-19 ID Referral	All positive results – Follow up Team will enter a ID COVID-19 Referral for all patients who accepted	Positive Results - If ordering physician/provider wants a ID consult, they will order a ID COVID-19 Referral
ID Referral Scheduling	ID COVID-19 Referral Team will call all positive patients to schedule a video visit with an ID physician/provider	If referral placed - ID COVID-19 Referral Team will call patients to schedule a video visit with a ID physician/provider
ID Transfer of Care	If patients is seen by ID, COVID care is then transferred to ID Services until case is discharged from service	If patients is seen by ID, COVID care is then transferred to ID Services until case is discharged from service